#### U. S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OKLAHOMA CITY AREA INDIAN HEALTH SERVICE DIVISION OF HUMAN RESOURCES





INDIAN

VACANCY ANNOUNCEMENT: SER 06-0127R-PAW

**POSITION:** Medical Support Assistant

**CLOSING DATE: 10-16-06** 

GS-679-2/3, Full-Time Temporary Not-To-Exceed 1 year (one position)

\* Re-advertised due to insufficient number of eligibles. All who applied to SER-06-0127-PAW will receive automatic reconsideration-updated or missing documents must be submitted if needed.

**DUTY LOCATION:** PHS Indian Health Center, Pawnee, Oklahoma

**STARTING SALARY:** May be adjusted on Present/Former Federal Employees

GS-2: \$20,687 per annum; GS-3: \$22,572 per annum

**PROMOTION POTENTIAL:** None Beyond GS-3 **RELOCATION EXPENSES:** Not Authorized

SUPERVISORY/MANAGERIAL: No AREA OF CONSIDERATION: I.H.S. Wide

**DESCRIPTION OF ASSIGNMENT:** This position is located in the Health Records Service Branch of the Pawnee Health Center, Pawnee, OK. The purpose of this position is to expedite and assist with the coordination of patient services within the facility. Serves as interdepartment courier for the Health Records Service Branch and clinics within the Pawnee Health Center. Delivers patient records, lab slips, documents, and other various items for the Health Records Branch. Retrieves and appropriately distributes finished or completed patient charts to the appropriate location or staff on a routine, continuous and as needed basis in a timely manner. Performs general receptionist duties such as answering questions, directing people to various departments, providing instructions and coordinating patient flow. Ensures all laboratory, xrays reports, EKS's, consults, etc are filed in date order within the medical chart within a timely manner. Assists staff with their inquiries regarding patient reports. Maintains and adheres to strict confidentiality of medical information in accordance with the privacy Act, JCAHO, Hospital and Compliance Policy and Procedures. Performs other related duties as assigned.

**INDIAN PREFERENCE:** In the filling of this position by appointment, promotion, transfer, reassignment, reinstatement, or any other personnel action, we are required by law to give absolute preference in selection to qualified Indian preference candidates. Eligibility will be determined from current Indian Health Service Policy.

EQUAL EMPLOYMENT: Except for Indian Preference, consideration will be made without regard to any non-merit factor such as race, color, religion, sex, sexual orientation, national origin, politics, disabilities, marital status, age, or membership or non-membership in any employee organization.

**REASONABLE ACCOMODATIONS**: Reasonable accommodation is provided to applicants with disabilities, except when so doing would impose an undue hardship on the Indian Health Service. If you need a reasonable accommodation for any part of the application and hiring process, please notify the agency. The decision on granting reasonable accommodation will be made on a case-by-case basis.

**SELECTIVE SERVICE CERTIFICATION:** If you are a male born after December 31, 1959, and you want to be employed by the Federal Government, you must (subject to certain exemptions) be registered with the Selective Service System.

MULTIPLE GRADE ANNOUNCEMENT: Announcement at the multiple grade interval is intended as a mechanism of providing consideration for the greatest number of potential candidates. This position may be filled at any level, dependent upon the applicant's demonstrated ability, experience, and other qualifying criteria. If the position is filled at less than the upper level, there is NO commitment for future promotions, based solely on selection resulting from this announcement. Conversely, if the employee demonstrates the ability to perform at a higher level, is recommended by the supervisor, and otherwise meets the qualifications, he/she may be promoted without further competition under the Area Merit Promotion Program, however for temporary positions, conversion without competition may not be possible unless the selectee was within reach at the higher grade on the initial certificate of eligibles. Also, no further competition is required if it becomes necessary through the reclassification process to upgrade the position.

# WHO MAY APPLY:

MERIT PROMOTION PLAN (MPP) CANDIDATES - Applications will be accepted from status eligibles (e.g. reinstatement eligibles and current permanent employees in the competitive Federal service), from current IHS employees who are eligible for Indian Preference, and from individuals who are eligible for excepted appointment in IHS under some other authority (e.g. handicapped authority, etc.). Those MPP candidates eligible for Indian Preference, who so desire, may also apply under ESEP provisions by indicating on their application, "Consideration under both MPP and ESEP".

# ADDITIONAL SELECTIONS OF CANDIDATES MAY BE POSSIBLE WITHIN 90 DAYS FROM DATE THE CERTIFICATE OF ELIGIBLES IS ISSUED FROM THE VACANCY ANNOUNCEMENT, FOR FILLING ADDITIONAL SIMILAR VACANCIES.

Under the <u>Veterans Employment Opportunities Act (VEOA)</u>, veterans who are preference eligibles or who have been separated from the armed forces under honorable conditions after 3 years or more of continuous active service may apply for <u>permanent</u> positions as an MPP candidate, however veterans' preference is not a factor in these appointments. Candidates must submit a copy of their DD-214 or other proof of eligibility.

EXCEPTED SERVICE EXAMINING PLAN (ESEP) CANDIDATES - Applications will be accepted from individuals entitled to Indian Preference who wish consideration for excepted appointment in IHS, under the authority of 5 C.F.R., Part 213, Schedule A 213.3116(B)(8). (See APPLICATIONS FORMS for information on how to claim Indian Preference) To Claim Veterans' Preference – applicants must submit a copy of their DD-214 or other proof of eligibility. Veterans with service connected disability and others claiming 10 point preference, must submit a completed SF-15, "Application for 10-Point Veterans' Preference", with all supporting documents. For more specifics on all Veterans employment issues such as Veterans' preference or special appointing authorities, please refer to this hyperlink: VetsInfoGuide at: http://www.opm.gov/veterans/html/vetguide.asp

# CAREER TRANSITION ASSISTANCE PLAN (CTAP) /INTERAGENCY CAREER TRANSITION PLAN (ICTAP):

Surplus or displaced employees covered by the U.S. Department of Health & Human Services CTAP program or the ICTAP program for all agencies, may apply and will be given special selection priority if determined to be eligible and well qualified. Well qualified is defined as meeting all education, experience, knowledge's, skills & abilities (KSA's) with a score in the above average range of a four-level crediting plan for all KSA's. For information on how to apply and required proof of eligibility, please refer to these hyperlinks: for CTAP at <a href="http://www.ihs.gov/JobsCareerDevelop/JobsAtIHS/doc/ctap.doc">http://www.ihs.gov/JobsCareerDevelop/JobsAtIHS/doc/ctap.doc</a>, and for ICTAP at <a href="http://career.psc.gov/chpublic/ictap.html">http://career.psc.gov/chpublic/ictap.html</a>.

# **CONDITIONS OF EMPLOYMENT:**

- 1. One position Full-Time Temporary Appointment Not-To-Exceed 1 year.
- 2. IMMUNIZATION REQUIREMENT-In accordance with the IHS Employee Immunization policy, selectee will be required to be immunized against measles and rubella by providing documentation/proof of immunity to measles and rubella prior to entrance on duty. Exceptions are persons born before 1957 who are not required to take the measles vaccine or provide proof of immunity. Special consideration may be allowed to individuals who are allergic to a component of vaccine or have a history of severe reaction to a vaccine or who are currently pregnant. This applies to candidates for positions in any Service Unit or any Area Office position which requires regular work at a Service Unit.
- 3. In accordance with the Child Care Services Act, applicants must complete the attached addendum and submit it to the Human Resources Office with their application.

# **QUALIFICATION REQUIREMENTS**

Excepted Service Indian Preference applicants, both those who apply under the Excepted Service Examining Plan (ESEP) and those who are currently on permanent appointment in Indian Health Service, will be rated in accordance with the Indian Health Service Excepted Service Qualification Standards (if established). Normally, Competitive Service Indian Preference applicants will be rated in accordance with the Office of Personnel Management (OPM) Qualification Standards Handbook, however, these applicants who wish to be considered under the ESEP will be rated separately under the IHS Excepted Service Qualification Standards, or under both standards, if requested. All Non-Indian Preference applicants will be considered under OPM Qualification Standards. The two Qualification Standards are essentially the same, however, any Time-In-Grade requirements will not apply to ESEP applicants. Your description of work experience, level of responsibility, and accomplishments will be used to determine that you meet these requirements.

#### **QUALIFICATIONS REQUIRED:**

**GS-2:** 3 months of general experience **OR** High school graduation or equivalent.

**GS-3:** 6 months of general experience **OR** 1 year of education above high school.

**General Experience:** Progressively responsible clerical, office, or other work that indicates ability to acquire the particular knowledge and skills needed to perform the duties of the position to be filled.

**SUBSTITUTION OF EDUCATION FOR EXPERIENCE:** may be allowed in accordance with the Office of Personnel Management Qualification Standards Handbook or IHS Excepted Service Qualification Standards, whichever is applicable.

**EVALUATION METHODS:** When required by Personnel Regulations, an evaluation will also be made to the extent to which experience, education, training, self-development, outside activities, and/or awards demonstrate that basically qualified applicants possess the Ranking KSA's described below. This will determine the Highly qualified applicants among the Basically qualified eligibles. Measurement of possession of the KSA's will be accomplished through review of the Application forms, performance appraisals (MPP candidates only), the Narrative Statement related to the KSA's, employment interviews and reference check results.

#### Ranking KSA's:

- 1. Knowledge of general rules and functions of the various departments of the Pawnee Health Center with which contact will occur.
- 2. Knowledge of telephone etiquette, public relations and confidentiality.
- 3. Basic knowledge of the Privacy Act and Freedom of Information Act.

# **APPLICATION PROCEDURES**

SUBMIT APPLICATION TO THE FOLLOWING ADDRESS: Southeast Region Division of Human Resources, Oklahoma City Area Indian Health Service, Five Corporate Plaza, 3625 NW 56th Street, Oklahoma City, OK 73112. All applications become property of the Division of Human Resources and will not be returned. Therefore, all original documents and the completed application forms should be duplicated before being submitted. ALL APPLICATIONS AND FORMS MUST ACTUALLY BE RECEIVED IN HUMAN RESOURCES BY 4:30 P.M. ON THE CLOSING DATE. ELECTRONICALLY FILED APPLICATIONS (email attachments) WILL BE ACCEPTED. FAXED APPLICATIONS WILL NOT BE ACCEPTED. We do not fax vacancy announcements. For further information or application forms contact the Oklahoma City Area Office, Division of Human Resources at 405-951-3718 or 951-3750. Forms may also be available at nearest IHS facility. Vacancy announcements may also be downloaded from the OPM Website - USAJOBS at <a href="http://www.usajobs.opm.gov">http://www.usajobs.opm.gov</a> or IHS Website at <a href="http://www.usajobs.opm.gov">http://www.usajobs.opm.gov</a> or IHS Website at <a href="http://www.ihs.gov">http://www.ihs.gov</a>. The IHS Website has current vacancy locations listed.

EMAIL APPLICATIONS: These applications must be sent as an email attachment to: <a href="mailto:aov@na.ihs.gov">aov@na.ihs.gov</a>. The Vacancy Announcement Number must be included in the subject line of the e-mail. Additional required forms may be sent as e-mail attachments or mailed as hard copies. Application materials provided by different means must be cross-referenced so they may be combined at the Human Resources office. Applicants are responsible for ensuring that application materials are formatted in a manner that will transmit successfully.

# <u>APPLICATION FORMS</u> LISTED BELOW MUST BE SUBMITTED AND INDIVIDUALLY IDENTIFIED BY ANNOUNCEMENT # <u>SER 06-0127R-PAW</u>

- The Federal Government does not require a standard application form for most jobs, but certain information is needed to evaluate your qualifications and determine if you meet legal requirements for Federal employment.
   Applicants must submit one of the following: (1) OF-612 (Optional Application for Federal Employment), (2) SF-171 (Application for Federal Employment), (3) Resume, or (4) any other written application format. For (3) and (4) see "ADDITIONAL INFORMATION
  - **REQUIRED FOR RESUMES AND ....'' section below.** On the SF-171, items 37-47 should not be completed. Position Descriptions will not be accepted.
- 2. "Declaration for Federal Employment"- OF-306 (revised January 2001), must be fully completed and submitted with current dated signature to determine your suitability for Federal employment, to authorize a background investigation, and to certify the accuracy of all the information in your application. If you make a false statement in any part of your application, you may not be hired; you may be fired after you begin work; or you may be fined or jailed. Form may be downloaded from: the IHS Human Resources Website at <a href="http://www.ihs.gov/NonMedicalPrograms/DHR/index.cfm?module=applicants">http://www.ihs.gov/NonMedicalPrograms/DHR/index.cfm?module=applicants</a>.
- 3. <u>Verification of Indian Preference</u>: If claiming Indian Preference, applicants must submit a copy of a properly completed and signed Bureau of Indian Affairs (BIA) certification form, 4432, "Verification of Indian Preference for Employment in BIA and IHS". Current employees with acceptable proof (as identified above) on file in their Official Personnel Folder are still required to submit a copy of the required BIA form 4432 with their applications. **Indian Preference will not be given unless the BIA form 4432, as previously explained, is attached to the application/resume.**
- 4. <u>Copy of latest Personnel Action (SF-50)</u>, if a current or former Federal Employee, <u>or</u> if requesting Reinstatement Eligibility, the SF-50 proof of Career or Career-Conditional Status must be submitted.
- 5. If claiming <u>Veterans' Preference</u> or <u>eligibility for VEOA</u> or other special appointing authority for Veterans, a copy of all DD-214 forms, one for each period of service, and if claiming 10-point Veterans' preference, a completed <u>SF-15</u> with all supporting documents.
- 6. A copy of your most recent performance appraisal (required for current Federal employees).
- 7. Narrative Statement, related to the Quality Ranking Knowledge's, Skills, and Abilities (KSA's) as outlined in Evaluation Methods.
- 8. A copy of college transcript(s), listing the college courses and credits earned, is required in order to receive appropriate credit for education. When allowed by Qualification Standards, copies of training certificates (non-college) must be submitted for appropriate credit. Although a transcript is always preferred, a list of courses and credit hours earned is sufficient at the time of application, however, by the time of appointment an appointee must provide an official college transcript (not a copy).

- 9. <u>To request CTAP/ICTAP special selection priority</u>, you must submit a copy of the RIF separation notice, Certification of Expected Separation (CES) or Notice of Proposed Separation for declining a Directed Reassignment or Transfer of Function outside the local commuting area.
- 10. Attached "Addendum to Declaration for Federal Employment (IHS) in Child Care and Indian Child Care Worker Positions" for civil service and commissioned corps applicants. This OMB Approved Form No. 0917-0028 is available at the nearest IHS Facility.

NOTE: PERSONS WHO SUBMIT INCOMPLETE APPLICATIONS WILL BE GIVEN CREDIT ONLY FOR THE INFORMATION THEY PROVIDE AND MAY NOT, THEREFORE, RECEIVE FULL CREDIT FOR THEIR VETERANS' PREFERENCE, INDIAN PREFERENCE, EDUCATION, TRAINING AND/OR EXPERIENCE. All application forms are subject to verification. Therefore, careful attention should be given to the information provided. Fraudulent statements or any form of misrepresentation in the application process could result in loss of consideration for this position and/or a determination of unsuitability for Federal employment.

#### ADDITIONAL INFORMATION REQUIRED FOR RESUMES AND OTHER APPLICATION FORMATS:

Resumes or other application formats must contain all of the information listed below in sufficient detail to enable the Division of Human Resources to make a determination that you have the required qualifications for the position. Applicants for positions in some occupational series must meet certification, licensure, or registration requirements, if required by law, in addition to meeting experience and/or educational requirements. SPECIFICALLY, THE INFORMATION PROVIDED UNDER #6 (HIGH SCHOOL), #7 (COLLEGES AND UNIVERSITIES), #8 (WORK EXPERIENCE), AND #10 (JOB-RELATED TRAINING) WILL BE USED TO EVALUATE YOUR QUALIFICATIONS FOR THIS POSITION. FAILURE TO INCLUDE ANY OF THE INFORMATION LISTED BELOW MAY RESULT IN LOSS OF CONSIDERATION FOR THIS POSITION. ADDITIONAL INFORMATION WILL NOT BE SOLICITED BY THIS OFFICE.

- 1. Announcement Number, Title and Grade of the job for which you are applying.
- 2. Full Name, Mailing Address (with Zip Code) and Day and Evening Phone Numbers (with Area Codes).
- 3. Social Security Number.
- 4. Country of Citizenship.
- 5. Highest Federal civilian grade held (give Job Series and Dates held).
- 6. High School Name, City, State (Zip Code if known), and date of Diploma or GED.
- 7. College and University Credit/Degrees Name, City, State (Zip Code if known), Majors, Type and Year of any Degrees received (if no Degree show Total Semester or Quarter Hours earned).
- 8. Work Experience (paid and nonpaid) Job Title (include series and grade if Federal job), Duties and Accomplishments, Employer's Name and Address, Supervisor's Name and Phone Number, Starting and Ending Dates (month, day and year), Hours Per Week, and Salary.
- 9. Indicate if we may contact your current Supervisor.
- 10. Job-related Training Courses, Skills, Honors, Awards, Special Accomplishments.

SELECTION FOR THIS POSITION WILL BE IN ACCORDANCE WITH THE INDIAN PREFERENCE POLICIES OF THE INDIAN HEALTH SERVICE AND THE OKLAHOMA CITY AREA. CANDIDATES, IF CLAIMING INDIAN PREFERENCE, MUST FURNISH THE APPROPRIATE DOCUMENTATION AS EXPLAINED UNDER "APPLICATION PROCEDURES" OR WILL BE CONSIDERED AS A NON-INDIAN CANDIDATE.

RECRUITMENT CASE FILE CONTACT:

Jill I. Murrow Human Resources Assistant (JR#034839, 52Central# 06-0848)

O:/STF/Series/0679/679-2.3 SER 06-0127R-PAW

# Addendum to Declaration for Federal Employment (OF 306) Indian Health Service Child Care & Indian Child Care Worker Positions

Name	2:		Social Security Number:
	(Please p		
Job T			Support Assistant Announcement Number: SER-06-0127R-PAW
			aw 101-647, requires that employment applications for Federal child care positions contain a arrested for or charged with a crime involving a child and for the disposition of the arrest or charge
Human	Services that involv		Public Law 101-630, contains a related requirement for positions in the Department of Health and control over Indian children. The agency must ensure that persons hired for these positions have notify to certain crimes.
To assu	are compliance wi	th the above laws, the f	ollowing questions are added to the Declaration for Federal Employment:
1)	Have you ever been arrested for or charged with a crime involving a child? YESNO		
	[If AYES@, provide the date, explanation of the violation, disposition of the arrest or charge, place of occurrence, and the name and address of the police department or court involved.]		
2)	Have you ever been found guilty of, or entered a plea of nolo contendere (no contest) or guilty to, any felonious or misdemeanor offense under Federal, State, or tribal law involving crimes of violence; sexual assault, molestation, exploitation, contact or prostitution; or crimes against persons; or offenses committed against children? YESNO		
	[If AYES@, provide the date, explanation of the violation, disposition of the arrest or charge, place of occurrence, and the name address of the police department or court involved.]		
impriso any cri	onment, or both; a	nd (2) I have received returned that the	s made under penalty of perjury, which is punishable by fines of up to \$2,000 or 5 years otice that a criminal check will be conducted. I understand my right to obtain a copy of Indian Health Service and my right to challenge the accuracy and completeness of any
	ant=s Signature	(sign in ink)	 Date

Public Burden Statement: In accordance with Paperwork Reduction Act (5 CFR 1320.8 (b)(3), a Federal agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Respondents must be informed (on the reporting instrument, in instructions, or in a cover letter) the reasons for which the information will be collected; the way the information will be used to further the proper performance of the functions of the agency; whether responses to the collection of the information are voluntary, required to obtain a benefit (citing authority), or mandatory (citing authority); and the nature and extent of confidentiality to be provided, if any (citing authority). Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the necessary data, and completing and reviewing the collection information. Send comments regarding the burden estimate or any other aspect of this collection of information to the IHS PRA Information Collection Clearance Staff, 12300 Twinbrook Parkway, Suite 450, Rockville, MD 20852. Please do not send completed data collection instruments to this address.

FORM APPROVED: O.M.B. NO. 0917-0028 Expires 02/28/2009